#### BY TDR TECHNOLOGY SOLUTIONS

ATTACK AND

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## Requirements



Cisco Voice Gateway g2 or newer Supports Cisco Automatic Failover



2 blade servers or equivalent (Microsoft Windows)

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2 ports on an auto attendant



SIP Trunks are preferred; other types of lines need to be reviewed







## Capacity

3 million students in one District

# Actions taken on phone calls



# Call Blocking

- Phone Number
- Type of call (fax, phone)
- Area Code
- Country Code
- Lists (group name)
- Pattern Recognition
- TDOS Detection





#### Modes

- Learning Mode
- Protected Mode
- Emergency Mode





#### School Interface

- All SMS Systems
- Various school databases
- User GUI Interface
- List Uploads

#### Global Threat Database

- 1.6 million known numbers
- New threats are distributed to all systems automatically within 15 minutes





#### Call Recording

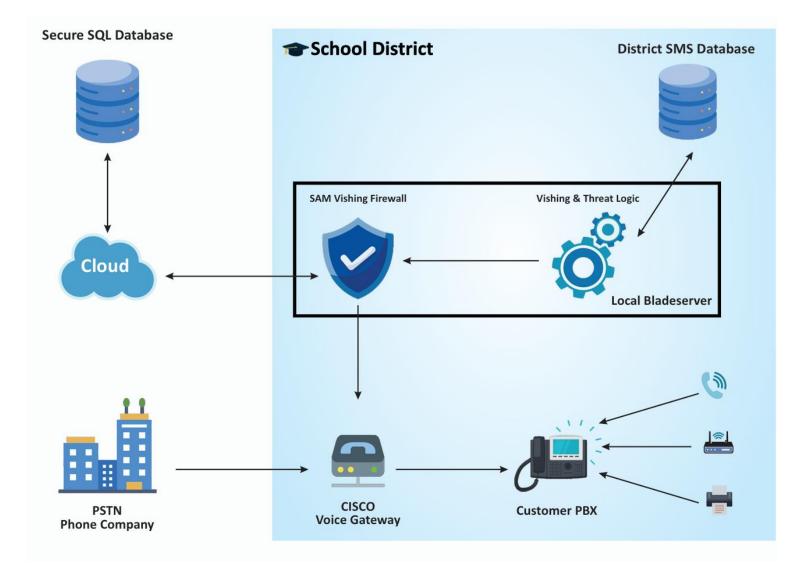
- Call Meta Data
- Basic Voice Recording

# **Telephone Operator Functions**

- Threat Voice identification PIN
- Mental Health Review PIN



#### SAM VOICE







	🍘 Dashboard					
U	Protected		Today's Inbound Calls 🔻			
Dashboard	Operational Mode (Explicit)	640 Total Calls	401 Allow		0 Redirect	
	Router Status L	Recent Calls R	Recent Calls Received			
Manage Lists	SIP Router 🕑 🛱	10 Oct ()10:32 Calling Number	1↓ Called Number 1	↓ Call Date & Time ↑↓	Action by SAM	
		• XXX-XXX-XXXX	ххх-ххх-хххх	<b>L</b> 10/10/2023 10:32:16 PM	🔗 Allow	
Manage School Numbers		XXX-XXX-XXXX	XXX-XXX-XXXX	L 10/10/2023 05:59:20 PM	🔗 Allow	
_	Avg. Response Time	• xxx-xxx-xxxx	xxx-xxx-xxxx	<b>(</b> 10/10/2023 05:58:33 PM	📀 Allow	
Operational Modes		<ul> <li>хох-хох-хоох</li> </ul>	XXX-XXX-XXXX	L 10/10/2023 05:44:13 PM	🚫 Deny	
۲۵	4 6	• XXX-XXX-XXXX	XXX-XXX-XXXX	<b>U</b> 10/10/2023 05:43:38 PM	🕑 Allow	
Call History	2 Second	8 — 8 × × × × × × × × × × × × × × × × ×	XXX-XXX-XXXX	<b>L</b> 10/10/2023 05:56:34 PM	<mark>⊘</mark> Deny	
<u></u>	- 0 10	• XXX-XXX-XXXX	XXX-XXX-XXXX	<b>(</b> ) 10/10/2023 04:56:34 PM	🕑 Allow	
User Management	0.025	• XXX-XXX-XXXX	XXX-XXX-XXXX	<b>L</b> 10/10/2023 04:54:28 PM	🕗 Allow	
٠		• xxx-xxx-xxxx	xxx-xxx-xxxx	<b>U</b> 10/10/2023 04:34:17 PM	🔗 Allow	
Configurations & Settings		XXX-XXX-XXXX	ххх-ххх-хххх	<b>L</b> 10/10/2023 04:34:00 PM	📀 Allow	
D Auditing & Logging		Showing 1 to 10 of 10 en	tries		View More	
Cogout	Blocked Calls Summ	ary Unverified N	Unverified Numbers			

